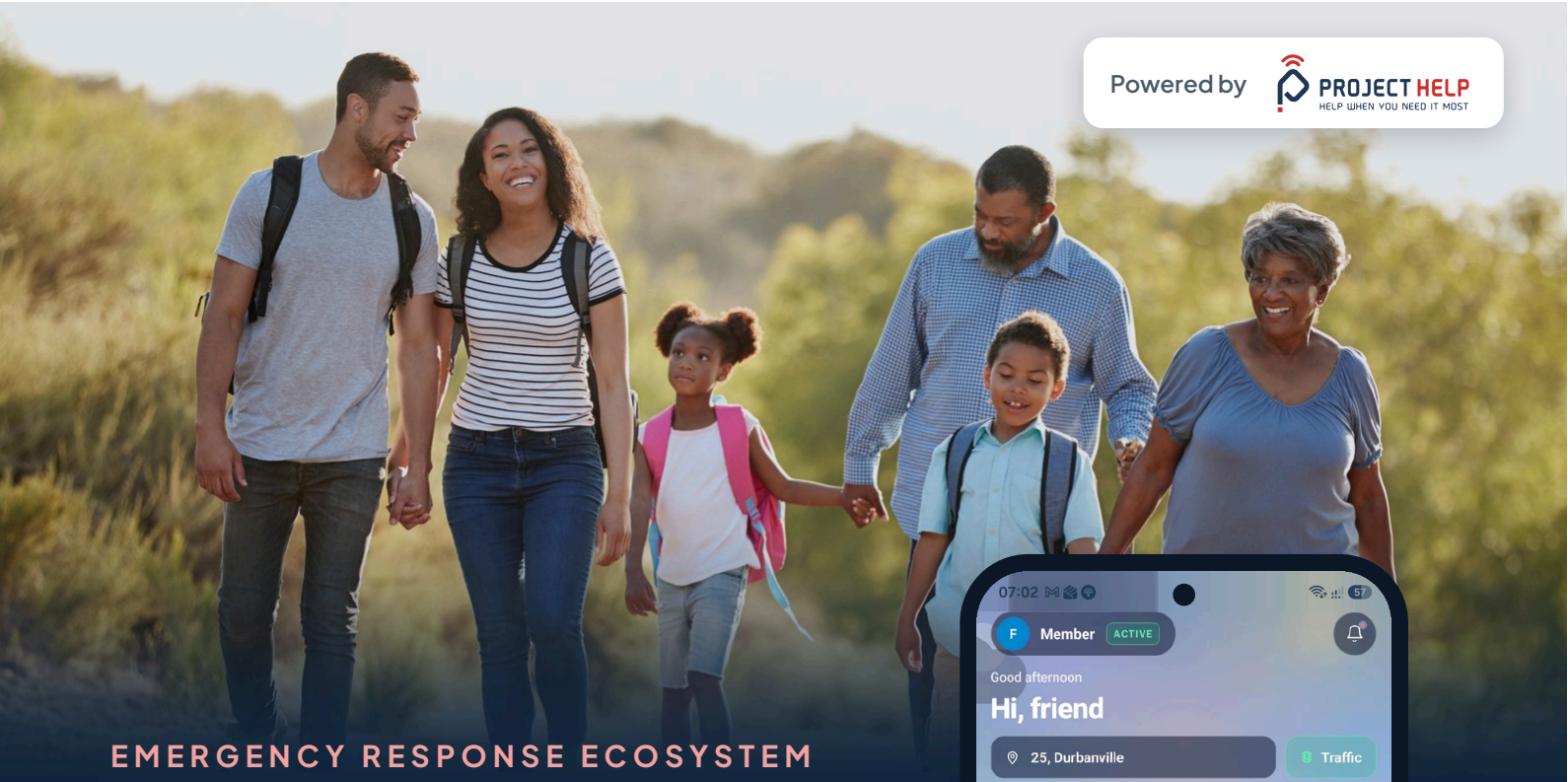
Powered by PROJECT HELP
HELP WHEN YOU NEED IT MOST



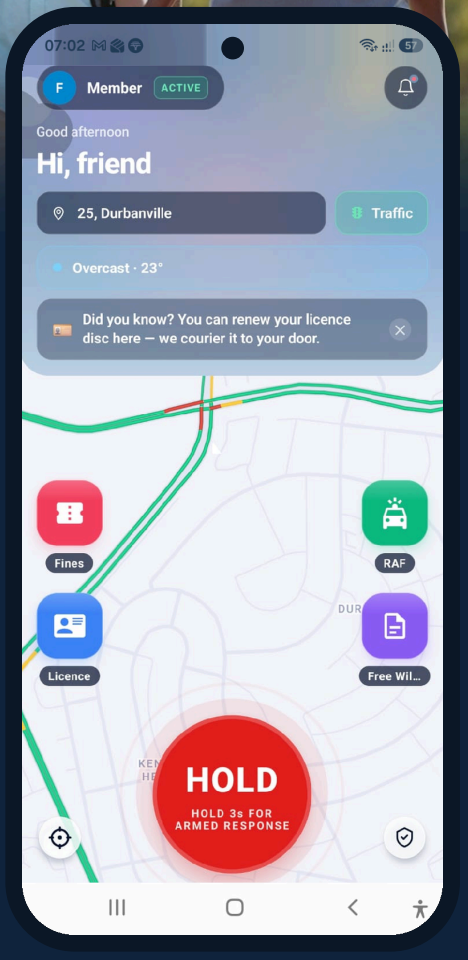
EMERGENCY RESPONSE ECOSYSTEM

Auto Pedigree 24/7

Help when you need it most.

Over 5000 Armed Responders protecting you and your family. Hold one button to reach the closest response vehicles from a nationwide network.

If you are ever injured in a road accident, the RAF button starts your claim at no cost to you.



Privacy first. Your location is only shared with responders when you hold the panic button.

SERVICES

On-demand security and support. Anywhere, anytime.

- Armed Response
- Licence Disc Renewal
- Fines Payment
- Free Wills
- RAF Claims

Scan to download the app

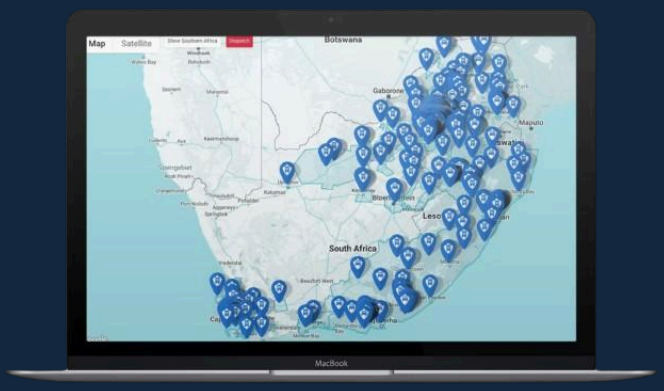
Download on the App Store

GET IT ON Google Play

NATIONWIDE NETWORK

The closest responders, sent straight to you.

Cutting edge technology combined with GPS connects you to the best armed responders in the country.



Armed Response

HOW IT WORKS

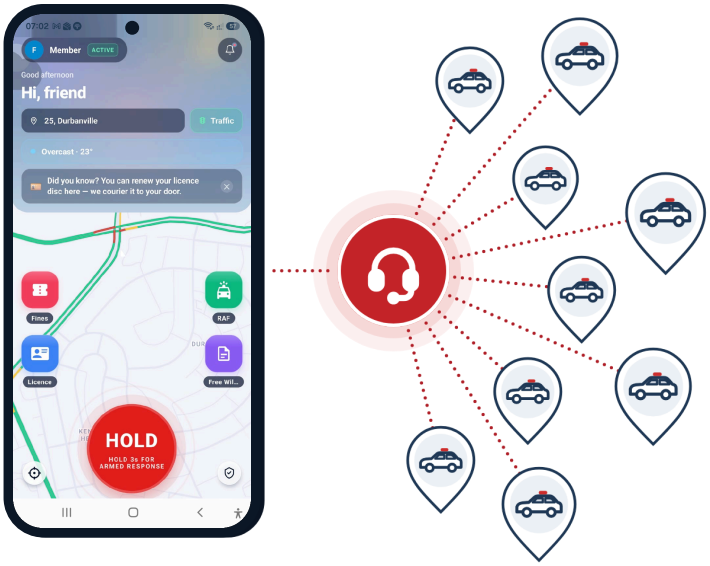
1. **Hold for Help**
   Hold the red HOLD button in your Auto Pedigree 24/7 app for 3 seconds.
2. **Closest Responder Activated**
   Your panic alert is distributed automatically to the 5 response vehicles closest to your location.
3. **GPS Navigation**
   The accepting response vehicle is navigated to your exact location through built-in GPS and accurate tracking.

Instant client profile

Your identity and other key information are shared automatically with the dispatched response vehicle and the control centre.

Control Room Back-Up

The control centre oversees all activations. It can dispatch additional resources such as SAPS and EMS if required.

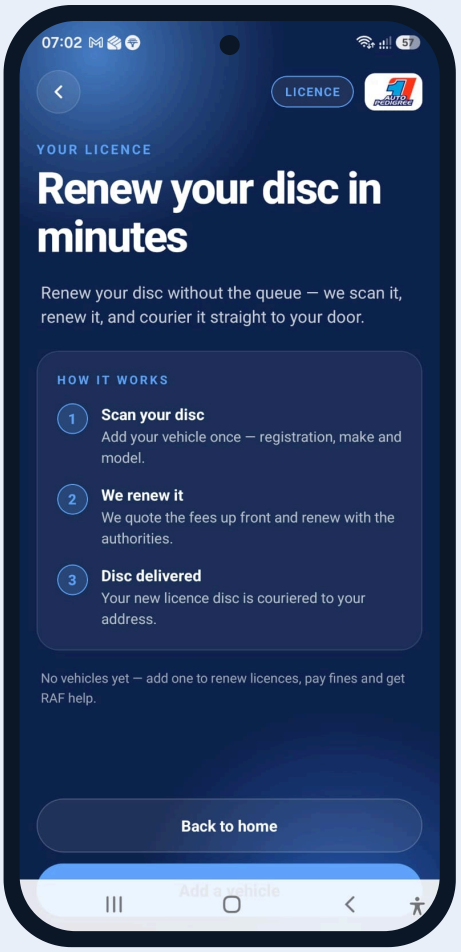


YOUR LICENCE

Licence Disc Renewal

Renew your disc in minutes.

No queues. We renew your disc with the authorities and courier it straight to your door. Service and delivery cost you nothing.



HOW IT WORKS

1

Add your vehicle

Tap Licence on the home screen and add your vehicle once: registration, make and model.

2

We renew it

We let you know when renewal is due, quote the fees up front and renew with the authorities.

3

Disc delivered

Your new licence disc is couriered to your address.

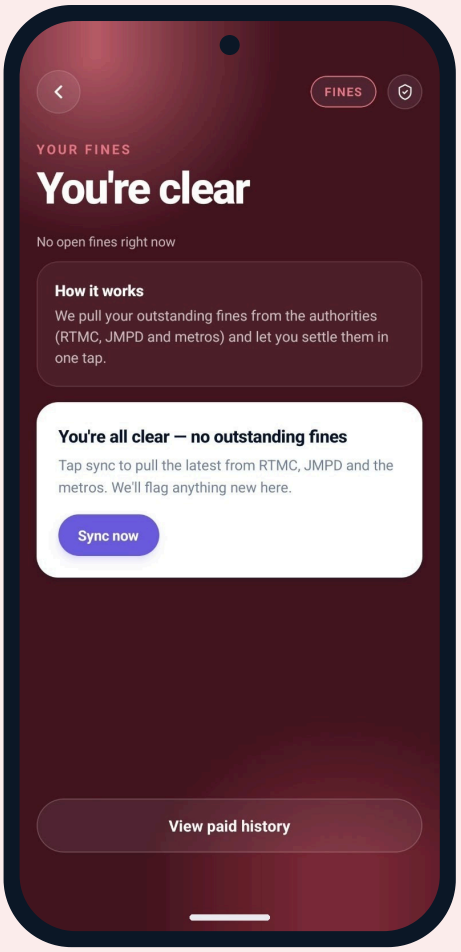
Pay-as-you-go: renew as many vehicles as you like, as often as you need. Pay the licence fees by debit card, credit card or EFT.

YOUR FINES

Fines Assist

Know what you owe and settle it in one tap.

We pull your outstanding fines from the authorities (RTMC, JMPD and the metros) across 250 municipalities. Enjoy discounts of up to 50% on fines paid within 30 days.



HOW IT WORKS

1

Sync your fines

Tap Fines on the home screen and sync. We pull the latest from the authorities.

2

Stay informed

Get a fines report in-app every month. We flag anything new.

3

Settle in one tap

Pay one fine or all of them. We settle on your behalf and send proof of payment.

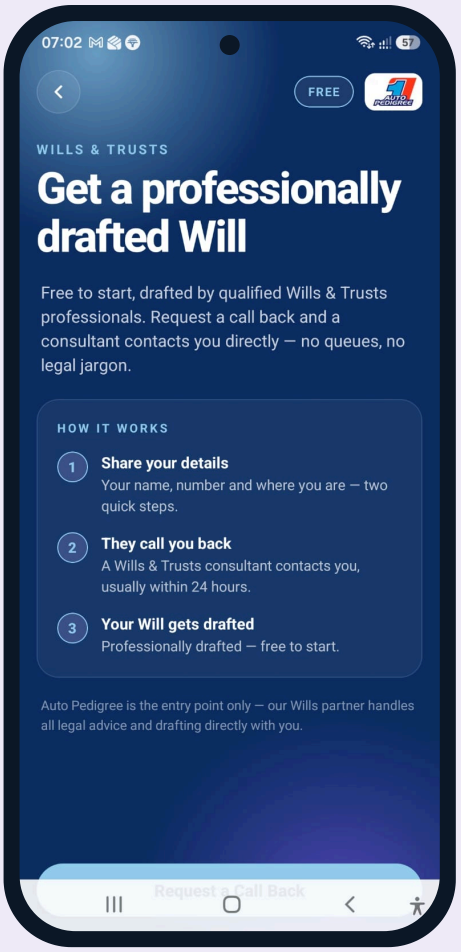
A service fee of only R8.00 applies to all fine payments.

WILLS AND TRUSTS

Free Wills

Get a professionally drafted Will.

Free to start, drafted by qualified Wills and Trusts professionals. Request a call back in the app and a consultant contacts you directly. No queues and no legal jargon.



HOW IT WORKS

1

Share your details

Tap Free Wills on the home screen and add your name, number and where you are.

2

They call you back

A Wills and Trusts consultant contacts you, usually within 24 hours.

3

Your Will gets drafted

Professionally drafted, and free to start.

Project Help is the entry point only. The provider handles all legal advice and drafting with you.

AFTER A ROAD ACCIDENT

Road Accident Fund Claims

Injured in a road accident? We run the claim for you.

The Road Accident Fund compensates people injured in a crash caused by another driver. Claiming is slow and full of paperwork, so we run it for you — and it costs you nothing.

You keep 100% of your payout.

Included at no cost

Legal representation
Claims administration
Medical and legal reports
Loss of support and actuarial reports

HOW IT WORKS

1
Get in touch

Tap RAF on the app's home screen to start a claim.

2
Verify your cover

Give your ID or membership number so we can confirm your cover.

3
We run the claim

Our claims team contacts you and guides you through every step.

WHO IS COVERED

- You, the main member
- Your spouse or partner
- Dependent children under 21
- Students under 25
- Claim within 3 years
- Hit-and-run: within 2 years

⚠ **RAF Assist is not insurance.**
It is a service that helps you claim from the Road Accident Fund. We cannot guarantee a payout, but we make every reasonable effort to reach a settlement. The information you give us must be complete and accurate, because anything incorrect can jeopardise the claim.

GETTING STARTED

Ready in 3 steps

1

Download

Scan the QR code below or search Auto Pedigree 24/7 in the App Store or Google Play.

2

Sign in

Open the app, enter your mobile number and type in the one-time PIN (OTP) we send you.

3

Set up

Add your vehicle for licence renewal and fines. Help is now one button away.

Scan to download

Takes you straight to the right store for your phone.

Download on the App Store

GET IT ON Google Play

GOOD TO KNOW

Frequently asked questions

What happens when I hold the panic button?

Your alert goes to the 5 response vehicles closest to you. The first to accept is guided to your exact location while the control centre oversees the call-out and can send SAPS or EMS if needed.

Is there a call-out fee?

A genuine emergency is never charged for. Fair use is 4 armed response call-outs per person a year; a call-out that is not a security emergency costs R450.00 (excl VAT).

How does Free Wills work?

Tap Free Wills in the app and request a call back. A Wills and Trusts consultant contacts you, usually within 24 hours.

Is my location tracked?

No. Your location is only shared with the control centre and responders when you hold the panic button.

What does RAF Assist cost me?

Nothing. Legal representation, claims management and the reports are all included, and you keep 100% of your payout.

How do I cancel?

Email support@projecthelp.co.za. Cancellation takes 30 days' notice.

Terms and Conditions

General Conditions

Membership

- Your Auto Pedigree 24/7 membership remains active for as long as you pay your weekly fee of R23.00.
- To use the services, your membership must be up to date.
- You receive monthly in-app fine reports and can use licence renewal and fines payment immediately, with no waiting period. Both are pay-as-you-go services with no usage limits.

Payment and cancellation

- Payments are deducted weekly. Services cease if payments stop.
- You can cancel your membership on 30 days' notice by email to support@projecthelp.co.za.
- Project Help (Pty) Ltd is the Administrator of your membership.
- Payments are debited weekly with the reference "ProjectHelp".
- If funds are insufficient we may re-present the payment instruction.
- Payments are taken on the next business day if the debit date falls on a Sunday or public holiday.

1. Armed Response

Armed Response

A genuine emergency is never charged for. Fair use is 4 armed response call-outs per covered person every 12 months. R450.00 (VAT exclusive) applies only to a call-out that is not a security emergency, or beyond the fair-use allowance.

2. RAF Assist

- RAF Assist is not an insurance product. It is a service that helps you claim from the Road Accident Fund.
- It covers the main member, your spouse or partner, and dependent children under 21 — or under 25 if they are unmarried full-time students — including adopted, foster and step-children.
- The accident must have happened in South Africa. A claim must be lodged within three years, or within two years for a hit-and-run.
- We do not guarantee a pay-out, but we make all reasonable efforts to reach a settlement. Your contributions must be paid up at the time of the accident, and your information must be complete and accurate.

Subscription fees are payable weekly in advance. No refunds are given on payments already taken. Full terms and conditions: www.projecthelp.co.za/terms

3. Free Wills

- Free Wills is provided by qualified Wills and Trusts professionals. Project Help is the entry point only and passes your call-back request on.
- All legal advice and drafting is handled directly between you and the provider, under their own terms.
- The Will is free to start. Any further services or fees are agreed between you and the provider.

4. Fines Assist Benefit

Authorisation

You authorise Fines Assist to collect and process all fines information from all relevant authorities across Southern Africa using the ID number provided in your membership application.

Services

Fines Assist gives you a monthly report of all fines linked to your ID number across South Africa and lets you settle fines through our payment options. We provide proof of payment once fines are settled. A service fee of R8.00 applies to all fine payments.

Service disclaimer

Project Help and its Vendors operate this service with all reasonable care, skill, policies, procedures and security measures. Except as set out in these terms, no warranties are given for this service.

Terms and Conditions continued

5. Car Licence Renewal

- Licence disc renewal is a pay-as-you-go service with no limit on the number of vehicles or renewals. The User pays the licence fees for each renewal.
- The User authorises Project Help, its Vendors and suppliers of licence disc renewal services to retrieve User and vehicle information from the licensing authorities and process renewals on the User's behalf.
- Covered areas: Gauteng, KwaZulu-Natal, Eastern Cape, Limpopo, Free State, Northern Cape, Western Cape, Mpumalanga and North West. These areas may be expanded or reduced at Project Help's discretion without prior notice.
- The User is responsible for the accuracy of all information provided. Project Help, its Vendors and suppliers are not liable for the consequences of inaccurate information.
- User information is kept private and confidential and is secured by reasonable data security measures. It is not shared with any third party without the User's express written consent or a court order.

Governing law

These services are provided within South Africa. These terms are governed by and construed under the law of the Republic of South Africa.

Amendment

Project Help and its Vendors may amend these terms, or any part of them, at any time without notice to Users.

Limitation of liability

- Certain aspects of the services are provided by approved Vendors and suppliers, not by Project Help directly.
- Project Help makes reasonable efforts to ensure information provided in connection with the services is accurate. Users acknowledge there may be errors or omissions, for which Project Help excludes all liability.
- The User is solely responsible for decisions taken on information provided incorrectly at the time of accepting these terms.
- Project Help is not liable for any direct, indirect, special or consequential loss arising from use of the services, except in the case of fraudulent representation.
- While reasonable steps are taken to safeguard User information, Project Help accepts no liability for damages arising from a breach of confidentiality of that information.

Disclosure of information

- Project Help and its Vendors may disclose personal information to comply with applicable laws, regulations and lawful government requests.
- Statistics on sales and other non-identifying information may be shared with third parties. These statistics never include identifying personal information.
- Personal information is not otherwise disclosed without the User's express consent or due legal process.

CONTACT DETAILS

Membership Administration

Email support@projecthelp.co.za

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HELP WHEN YOU NEED IT MOST